

## Library InSync Client Survey 2019: Competition Terms and Conditions

1. Participating in this Competition constitutes an acceptance of these Terms and Conditions.
2. To be eligible to enter the Competition, participants must:
  - a) be a current QUT student or QUT staff member
  - b) fully complete and submit the online InSync (QUT Library Client Satisfaction) Survey form accessible at <https://secure.insyncsurveys.com.au/surveys/QUTLCS2019/> between 9.00 am AEST on Monday 29 April 2019 and 11.59 pm AEST on Sunday 19 May 2019.
3. Entries will only be accepted through the online survey tool supplied by the Promoter for this competition.
4. Only one entry is permitted per person. A person must not submit multiple entries.
5. No responsibility is accepted for late, lost or misdirected entries. All entries become the property of the Promoter.
6. Incomplete, indecipherable or ineligible entry forms will be deemed invalid.
7. There will be three prizes and one winner of each prize.
8. The Promoter reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions.
9. The prize winner will be selected by a random draw which will take place on Monday 20 May 2019 at InSync Surveys, Level 2, 110 Pacific Highway, North Sydney, NSW 2060, Australia.
10. The first three valid entries drawn at random will win a prize of one (1) gift voucher valued at AUD \$150 each. Total maximum prize value is AUD \$450.
11. The prize winners do not have to be present at the time or place of the draw.
12. The prize is not transferable, exchangeable or redeemable for cash
13. The Promoter's decision as to the winners of the prize is final and binding and no correspondence will be entered into in relation to the conduct of the Competition or otherwise.
14. The Promoter will use reasonable efforts to notify the prize winners, using the nominated email address or phone number supplied on the survey form submitted. If the contact details supplied on a survey form submitted are recorded incorrectly, the Promoter does not accept responsibility for the inability to make contact with a winner and another winner will be selected and notified as set out in these Terms and Conditions.
15. The prize can be collected from the Promoter at the QUT Library, Victoria Park Rd, Kelvin Grove or will be posted or couriered to the winner as agreed between the Promoter and the winner.
16. If a participant is under the age of 18 years, they will have deemed to have obtained the permission of their parent or guardian to submit an entry into the Competition and for the Promoter to use their entry as set out in these Terms and Conditions.
17. If the prize is unavailable, the Promoter, in its absolute discretion, reserves the right to substitute a prize with a prize to the equal value and/or specification.
18. The prize is not transferable, exchangeable or redeemable for cash.
19. A participant claiming to be a prize winner must provide proof of identity, if required by the Promoter.

20. If the use of the prize is subject to the terms and conditions of a third party (including validity period), any dispute in relation to those terms and conditions must be directed to that party and the Promoter has no responsibility for resolving such disputes.
21. The Promoter may, but is not obliged to, publish the results of the Competition. Unless otherwise advised by the participant, by entering this Competition, the participant gives their consent for their name to be published on the QUT Library blog, QUT Library Facebook page and/or QUT Library survey feedback web page if they are a Prize winner.
22. If this Competition is interfered with in any way or is not capable of being conducted as anticipated due to any reason beyond reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by the law to (a) disqualify any participant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Competition, as appropriate.
23. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Competition, including but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or participant; or (f) use of the prize.
24. Each participant indemnifies and keeps indemnified the Promoter against all claims, losses, damages and expenses suffered by the Promoter or any third parties arising out of the breach of these terms and conditions by the participant, the conduct of the participant in the Competition or the use of the prize.
25. Under the Information Privacy Act 2009 (Qld), the Promoter must tell participants when it collects personal information about them and how it plans to use it. If a participant chooses to enter or take part in the Competition, the participant will be required to provide the Promoter with personal information such as the participant's name, email address and mobile phone number. The Promoter will collect participants' personal information in order to conduct the Competition.
26. A request to access, update or correct any information should be directed to the Promoter. If the participant would prefer that the Promoter does not use the participant's details in the way outlined in these Terms and Conditions the participant should contact the Promoter.
27. The Promoter reserves the right at any time to change these Terms and Conditions.
28. The "Promoter" is Queensland University of Technology, 2 George Street, Brisbane, QLD, 4001. ABN 83 791 724 622.