

LIBRARY SNAPSHOT 2022



Learning and teaching

- **10,605** individual assistances
 - 5,755 chat sessions—2,886 face to face
 - 1,032 emails
 - 658 online video conferencing Zoom sessions
 - 274 phone calls
- **1,653** students attended 70 researching and referencing sessions (face to face and online)
- Over **20,000** students in over 100 individual units received faculty-specific sessions and online learning resources
- **124,501** views of 183 online help guides for students

‘Oh wow. I feel like I have been walking through a dark forest and someone just gave me a torch.’

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Research support

- **2,255,677** downloads of QUT research works via QUT ePrints, from 60 countries
- **2,673** attendees at 230 research training sessions
- **426** HDR students completed the IFN001: Advanced Information Research Skills unit
- 23 *Scholarly Communication Things Pressbook* launched—a resource for researchers—1,961 visitors

‘Our sincere thanks to you ... for helping make the application as competitive as possible through your generous efforts on the data and impact front.’



On campus

- **1,997,541** campus library visits—that’s an average of about 5473 visits each day
- **110,586** visits during the 24/7 trial opening hours
- **245,656** physical resources

Total information resources (physical and online)

- **2,015,269** information resources

‘I have spent many long nights at the library and the opening hours are perfect for a uni student working a job during the day who needs access late at night.’



Digital campus/online

- **1,347,927** eBooks
- **339,204** online videos
- **82,201** eJournals
- **2,174,625** views of the Library website pages
- **3,202,790** views of QUT cite|write
- **142,347** views of Study Smart
- More than **575,000** views of online unit readings
- The **15** QUT Digital Collections were accessed 269,860 times from people in 205 countries

‘The substantial online access has been paramount to achieving success in my studies.’