

# LIBRARY SNAPSHOT 2021



## Learning and teaching

More than **193,000** faculty-specific sessions and learning resources to support students

**11,261** individual assistances, including **5,553** chat sessions

**1,160** students attended **94** researching and referencing sessions

*“The level of service is absolutely amazing. I am studying remotely, but I still feel very well supported by the staff (just like any other student who has direct access to the library). Big thumbs up for the library staff.”*



*“Please keep up your good work. It’s crucial for my postgraduate students’ learning, skill development and engagement with their studies.”*



## Research support

**62,205** full text works in QUT ePrints

**3,402** attendees at **228** research training sessions

**63** published datasets in Research Data Finder

*“I’ll totally be recommending your catered sessions to any colleagues who want to improve their students’ research skills.”*



## On campus

More than **1.8 million** campus library visits – that’s **6,798** entries on average every day (Monday to Friday)

**302,296** visits to the **24/7** space (Level 2, GP library)

More than **261,000** physical resources

Over **2,800** seats available

*“They listened fully to what my problem was and offered great solutions to solve it. They knew their stuff and paved the way for me to learn how to better my research questions. Very nice and polite.”*



## Digital campus/online

More than **2.6 million** visits to the library website

Learning and teaching resources:  
• **3,872,629** visits to cite|write  
• **298,172** visits to online library guides  
• **173,800** visits to Study Smart

More than **1.2 million** ebooks

More than **630,000** views of online unit readings

**60,825** people from **196** countries accessed QUT Digital Collections

*“The online chat is extremely helpful and a life saver. I’d Googled my question many times and was unable to find the answer, so this is great.”*



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